

Jessi Altrock

Front End Web Developer

PROFILE

Front End Developer with experience building user-friendly web applications and a strong background in leadership.

CONTACT

Boston, MA
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[Portfolio](#)
[LinkedIn](#)

EDUCATION

Skillcrush
Front End Web Developer Track,
2024

Schenectady County Community College
A.O.S., Culinary Arts, 2013

State University of NY at Oswego
B.S., Anthropology, 2006

DEVELOPER SKILLS

HTML5/CSS3
JavaScript
React
Responsive Web Design
Flexbox
CSS Grid
APIs
Git/GitHub

TECH STACK

CodeSandbox
Visual Studio Code
Google/MS Office Suite

PROJECTS

- [Sticky Notes App](#) - Greenfield project using multiple components, allowing users to add, edit, delete, and search for sticky notes.
- **Tools used:** *React, JSX, Components, CodeSandbox, Props, State*
- [Guess the Word Game](#) - Word game where players try to guess words one letter at a time within an allotted number of guesses.
Tools used: *JavaScript, HTML, CSS, GitHub*

EXPERIENCE

MEMBER ADVOCATE

Healthcare Financial, Inc.

Remote
2021 - current

- Conduct outreach to over 100 patients per week who may qualify for Social Security Disability benefits, and assess their eligibility.
- Collect necessary information to complete and submit applications for benefits with a success rate of 92%.
- Follow up on applications with the Social Security Administration and maintain contact with applicants throughout the process.
- Assist with training of new team members.

PASTRY CHEF

Mamaleh's Delicatessen

Cambridge, MA
2019 - 2020

- Lead team of 5 in a high volume restaurant, including training of new team members, writing schedules, planning daily tasks.
- Grow takeout and delivery business during Covid, resulting in a 30% increase in sales.
- Coordinate deliveries, production, and scheduling for busy holiday seasons and large catering events.

PASTRY CHEF

Flour Bakery + Cafe

Boston, MA
2014 - 2019

- Lead team of 6 in a high volume bakery, and create plans for team members' growth and development.
- Oversee production and deliveries for large catering events, growing catering business by 50%.
- Conduct hiring process of new team members, including interviewing, staging, onboarding, and training.

CUSTOMER CARE ADVOCATE

Empire Blue Cross Blue Shield

Albany, NY
2007 - 2013

- Assist over 50 health plan members daily with questions about benefits, claims, enrollment in a busy call center environment.
- Quality control all of the call center's outgoing correspondence for a staff of 25.

